



ASHRM ACADEMY 2022 TERMS & CONDITIONS

These terms and conditions (these “Terms”) govern your registration for and participation in ASHRM Academy 2022 (the “Event”) and are an agreement between American Society for Health Care Risk Management (“ASHRM,” “we,” “us” or “our”) and you. You, the registrant, represent to us that you are authorized to enter into these Terms.

EVENT

You may only register for and attend the Event in accordance with these Terms. To register for the Event, you must complete the Event registration process. Sharing your registration with another person(s) is a violation of the Code of Conduct and may result in termination of your access to the Event.

AGE LIMITATION

Attendees must be 18 years of age on the first day of the Event to attend this event and all related events.

CANCELLATION

In-Person Programs

All cancellation and refund requests for the HRM Certificate Programs (Modules 1-3) and the ERM Certificate Program must be made in writing to ASHRM@aha.org. All refunds will be provided in the original form of payment after the ASHRM Academy concludes. Registration fees, less a \$100 cancellation fee, are refundable if written notice is received by email prior to March 18, 2022, at 4 p.m. CT. Payment to join or renew ASHRM membership is nonrefundable and nontransferable.

Blended Learning Programs

Registration fees for the Patient Safety Certificate Program, less a \$100 cancellation fee, are refundable if written notice is received no later than March 18, 2022 at 4 p.m. CT – this date is prior to the start of the self-study portion of the program.

Virtual Programs

Registration fees for the CPHRM Exam Prep Course and Risk Financing Certificate Program, less a \$100 cancellation fee, are refundable if written notice is received no later than March 18, 2022 at 4 p.m. CT – this date is prior to the start of the self-study portion of the program.

Membership

Payment to join or renew ASHRM membership is nonrefundable and nontransferable.

Substitutions

Registrants unable to attend may send an alternate. If the alternate is not a member of ASHRM and the original registrant is a member, the nonmember differential must be paid. The deadline for substitutions is March 18, 2022.

SPECIAL ACCOMMODATIONS

If you require special accommodations, please contact ASHRM in advance at ASHRM@aha.org.

CONTACT INFORMATION

Event registrants have the opportunity to opt-out of communications from the vendor community. Event mailing lists include names and preferred street mailing addresses. ASHRM does not release email addresses or telephone/fax numbers. Please note that many registrants use their home address as their preferred mailing address. Individuals who do not want their information included in the registrant mailing list must check the "Opt Out" box on the Event registration form.

Registrant name, title and organization may be visible as default profile fields in the Event platform, with options to share fewer or more fields at the registrant's discretion.

ASHRM will not sell your registration contact information to any third-party solicitors. Sponsors receive a full list of all participants that visit their space, download assets, and a record of all booth chats. The list includes name, title, company and mailing address for those attendees that opt in to receive sponsor email communication.

COVID-19 CODE OF CONDUCT

By registering for the in-person conference, participants agree to follow COVID-19 safety protocols throughout the Event. Protocols may include but are not limited to completing a health screening questionnaire via a third party, wearing a mask at all times with the exception if you are actively eating or drinking, keeping a 6 feet physical distance from other attendees, frequent hand sanitization. ASHRM reserves the right to cancel the registration for those who refuse to follow identified protocols.

In an effort to stop the spread of COVID-19, we do ask you to not attend the in-person events if you are not feeling well; have had close contact with an individual infected with COVID-19 in the last 14 days; or are currently experiencing fever, cough, shortness of breath or other signs of illness.

PHOTOGRAPHY, AUDIO AND VIDEO RECORDING

By attending this Event, you acknowledge and agree that ASHRM has the right to use, reproduce, broadcast, rebroadcast or incorporate in any manner whatsoever, all or any portion of photographs and/or videos of you or your participation in the Event for use in marketing materials and/or training materials and for internal use ("Materials"). You irrevocably, grant, transfer and assign a nonexclusive, perpetual, worldwide, royalty free right and license to ASHRM, if any, in and to the Materials and all copyrights in the Materials arising in any jurisdiction throughout the world, including the right to register and sue to enforce such copyrights against infringers. You understand that the Materials may be substantially edited, altered, rearranged or modified. To the maximum extent permitted by law, you hereby waive any moral rights you may have in the Materials.

No individual or entity other than ASHRM may electronically record, copy (including screen grabs, live-streaming or recording from smartphones, iPads or other handheld devices) any portion of this program for any use without prior written consent from ASHRM.

CODE OF CONDUCT

We are committed to creating a safe environment that is inclusive and free from discrimination, regardless of race, religion, color, national origin, sexual orientation, gender expression or identity, transgender status, age, physical or cognitive ability, veteran or marital status or any other protected categories under applicable law.

All participants must abide by the following policy:

Expected Behavior

- Be considerate of those around you.
- Be respectful of others and viewpoints that may be different from your own.
- Be mindful of your words and actions.

Unacceptable Behavior

Unacceptable behaviors may include, but are not limited to:

- Offensive or unwanted behavior or language related to race, religion, color, national origin, sexual orientation, gender expression or identity, transgender status, age, physical or cognitive ability, veteran or marital status or any other protected categories under applicable law.
- Visual harassment, such as sexual images or sexual language at the Event, including presentations and slide decks.
- Intimidation or bullying, both online and/or in-person.
- Sharing your event registration or making event content available to an ASHRM competitor.
- Sharing your event registration with another person(s).
- Failure to follow any of the rules or regulations of the Event or instructions of the Event staff.
- Posting commercial or self-promotional messages of any kind except as approved through exhibit rules or with written permission from ASHRM.
- Engaging in sales or lead-generation of any kind except as approved through exhibit rules or with written permission from ASHRM.
- Fielding or promoting surveys of any kind without written permission from ASHRM.
- Promoting job openings without written permission from ASHRM.
- Discussing a topic or topics involving any possible anticompetitive practice, including but not limited to:
 - Prices, rates, discounts, or other price-related information;
 - Salaries or other compensation information;
 - Nonpublic plans for expansion (new facilities, new services);
 - Specific customers or classes of customers, or whether you will or will not do business with them;
 - Allocation of geographic or service markets;
 - Any refusal to deal with a health plan, self-funded employer, or supplier;
 - How to deal with the market behavior of a competitor.
- Any other illegal activity not already covered above.

Consequences of Unacceptable Behavior

Unacceptable behavior will not be tolerated and could result in debarment from current, and/or any future ASHRM events. If a participant is seen engaging in unacceptable behavior, ASHRM may take any action they deem appropriate, up to and including expulsion from the Event without warning or refund. If appropriate, local law enforcement may get involved.

Reporting Behavior

If you are the subject of, or witness to any violations of these Terms, you can contact us by sending an email to ASHRM@aha.org.

If necessary, conference staff are empowered to take appropriate actions that may include, but are not limited to, debarment from the conference without refund and/or involving venue security or local law enforcement.

VIEWS

The views expressed by any event attendee, speaker, exhibitor or sponsor are not necessarily those of ASHRM. All event attendees, speakers, exhibitors and sponsors are solely responsible for the content of any and all individual or corporation presentations, marketing collateral, advertising and online content.

DISCLAIMER

ASHRM will provide you online access to and use of the Event via the Internet by use of an attendee-provided browser. You are solely responsible for obtaining and maintaining at its own expense, all equipment needed to access the Event, including but not limited to Internet access and adequate bandwidth.

USE OF OR CONNECTION TO THE INTERNET PROVIDES THE OPPORTUNITY FOR UNAUTHORIZED THIRD PARTIES TO CIRCUMVENT SECURITY PRECAUTIONS AND ILLEGALLY GAIN ACCESS TO THE EVENT AND CUSTOMER DATA. ACCORDINGLY, ASHRM CANNOT AND DOES NOT GUARANTEE THE PRIVACY, SECURITY OR AUTHENTICITY OF ANY INFORMATION TRANSMITTED OVER OR STORED IN ANY SYSTEM CONNECTED TO THE INTERNET.

STATEMENT OF LIABILITY

Except where prohibited by applicable law, ASHRM does not bear any legal liability or responsibility for the safety of any attendee participating in this event. ASHRM disclaims any liability for the acts of any outside entities related to this event. ASHRM reserves the right to cancel the Event without liability. Each attendee shall be personally responsible for his/her behavior. The organizers do not accept responsibility for the behavior of any attendee or outside entity during the Event.

ASHRM shall not be liable for any delays or failure in performance or interruption of services resulting directly or indirectly from any cause or circumstance beyond the reasonable control of ASHRM including but not limited to, acts of God, war, terrorism, failure of transportation, weather, accidents, fires, electrical failures, strikes, labor disputes, postal delays, explosions, and government orders or regulations.

ASHRM reserves the right to substitute an equally qualified speaker in case of an emergency or cancellation. ASHRM has no duty with respect to presenters, exhibitors or sponsors, and makes no endorsements of any presentation or product.

Attendees at this event agree to indemnify, defend, and hold harmless ASHRM, its officers, directors and agents, against all claims arising out of actions or omissions of attendee at or in connection with this event. To the maximum extent permitted by law, you (for yourself, your heirs, dependents, personal representatives, assigns, and anyone else who might make a claim on your behalf or as a result of your death or injury) hereby release ASHRM, and their respective directors, officers, employees, contractors, representatives, agents, successors, and assigns, from any and all claims, demands, causes of action, suits, damages, losses, debts, liabilities, costs and expenses (including without limitation reasonable attorneys' fees and costs) that you may have now or in the future associated in any way with the Event or the Materials.

Except where prohibited by applicable law, ASHRM disclaims any and all direct, special, consequential, incidental, punitive or other indirect damages of any kind whether alleged as a breach of contract or tortious conduct, including negligence, or based on any other cause of action.

The Terms and Conditions may be revised at any time by ASHRM and the terms are non-negotiable. Registering to attend this event acknowledges acceptance of these terms and provisions of registration.