

Janell Forget, RN, BSN, JD
AVP Risk Management
UMass Memorial Health Care, Inc.

Summarize your experience in your career within health care risk management.

I have always been passionate about quality and patient safety. As a nurse I was regularly responsible for quality initiatives. I began my "risk management" career working in medical malpractice defense. First as a law student then an associate. I eventually transitioned to Risk Management as it was the perfect fit and really what I had always wanted to do. I have been a risk professional in a variety of settings from ambulatory to community hospitals to my current role in a large health system.

How has your past leadership or management experience prepared you to serve in an ASHRM leadership role?

Throughout my career I have held several leadership roles both at work and at the local ASHRM Chapter levels including President, Event Committee Chair and Collaborative Call Chair. Each of these unique experiences have helped me gain the necessary experience to serve in an ASHRM leadership role. From interacting with different disciplines, to leading a team to developing a strategy and implementing it, I have gained great experiences in all of these areas through my leadership positions.

Describe your involvement in any of the local Chapters.

MASHRM President, 2023, MASHRM Board 2021 -2023, MASHRM Collaborative Call Chair, 2021 - present, NNESHM Board, 2020-2023, NNESHM Membership Chair, 2024 - present, NERC Event Chair 2023, NERC Steering Committee 2022- present Provide a list of previous volunteer experience within ASHRM (committees/task forces, faculty, elected offices, publications, etc) ASHRM Leadership Task Force, ASHRM Education Task Force, Legal and Regulatory Playbook, CPHRM Prep Questions (Operations Section, 2023), EDTF eLearning Modules 2022, Page: ASHRM Advisory Board Applicant Form.

Where do you see the future for ASHRM?

ASHRM is and continues to be one of the most recognized and respected organizations for Risk Professionals.

The future of ASHRM needs to be focused on continuing this momentum and adapting to the needs of the population to ensure the membership continues to receive the professional development, guidance, education and support ASHRM is so well known for in the industry. Adapting to what the needs are will be critical in the next few years but I am confident ASHRM will be able to achieve success.

How have you demonstrated leadership within the health care industry as it pertains to risk management (i.e., risk financing, claims management, legal or regulatory, ERM, etc)

I am currently live faculty with ASHRM for the HRM3 module. I am a contributing author to the legal and regulatory playbook. Based on my background my focus is legal and risk mitigation with claims data. Many of my recent presentations have focused on AI and technology and risk mitigation surrounding this topic. I do like to provide a context for claims integration in my presentations to highlight the importance of this intersection and collaboration as I feel this is not stressed enough