

**Wray Ryback, MHA, CPHRM**

Manager, Risk and Patient Relations  
Pomona Valley Hospital Medical Center

**Summarize your experience in your career within health care risk management.**

I began my career in the insurance industry and transitioned to healthcare as a Patient Representative at Pomona Valley Hospital Medical Center. This role led me to become the Risk Manager and am responsible for all aspects of Enterprise Risk Management and our Patient Relations Department with a heavy focus on patient advocacy as well as patient rights. I am Past President of SCAHRM, member of ASHRM's Chapter Leader Committee & Faculty at University of LaVerne teaching in their MHA program.

**How has your past leadership or management experience prepared you to serve in an ASHRM leadership role?**

During my tenure as Treasurer and Past President of the Southern California Association of Healthcare Risk Management I have learned many important aspects of leadership, especially to our risk management community and also to those coming up in the field. I have mentored many interns, preceptees and SCAHRM members to advance their career and encourage their life-long learning.

**Describe your involvement in any of the local Chapters.**

I was Treasurer of the Southern California Association of Healthcare Risk Management for two years and elected as VP, serving as President and Immediate Past President. I am currently a member of the SCAHRM Education Committee and Membership Committee and continue to serve as a mentor for new Board Members as they are elected.

**Where do you see the future for ASHRM?**

The future looks bright, I gotta wear shades!!! I have seen ASHRM really thrive recently. I specifically point out the work of the Chapter Leadership Committee. They have reached out and provided great forums for our local ASHRM Chapters are doing great work building the new Chapter Leaders of the future!! I also want to point out the amazing improvements in the ASHRM website which shows the leadership in this organization. I think the ASHRM Board & Leaders have done great work. Thank you!

**How have you demonstrated leadership within the health care industry as it pertains to risk management (i.e., risk financing, claims management, legal or regulatory, ERM, etc)**

Mentioned previously, serving as SCAHRM Treasurer and President has provided me with vast knowledge to serve in this capacity. In my role as Risk Manager and Professor, I have mentored over 15 individuals as they are navigating their health care career. I hope that I can serve ASHRM in a greater capacity and continue to encourage new risk management professionals in their future career paths.