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Executive Director Clinical Risk Management Indiana University Health

Summarize your experience in your career within health care risk management

I started my career in healthcare risk management in 2003 at Indiana University Health, at our academic medical center. In my first year as a risk manager, I learned more than I ever thought possible. I completed or participated in 50 RCAs! Several years later I was promoted to a risk management role in our Captive/RRG program. In this role I learned much more about insurance and ERM. I now serve as the Executive Director and lead our organization's statewide risk management team.

Provide a list and brief description of all academic degrees, professional, designations, certifications, credentials that you currently hold.

RN: In 1997 I earned my Baccalaureate Degree of Science, with a major in Nursing. CPHRM: In 2008 I earned my Certified Professional of Healthcare Risk Management Designation. Certificate, Medical Ethics: In 2011-2012 I completed a Fellowship in Clinical Ethics through the Charles Warren Fairbanks Center for Medical Ethics. MSN: In 2015 I earned my Master of Science in Nursing and Health Systems Leadership. Insurance: I currently hold an Indiana Individual Resident Producer's License, P&C Lines.

Describe your current role within your organization.

I am the Executive Director of Clinical Risk Management for Indiana University Health, a statewide health system. I lead a team of 37 professionals who provide risk management and advocacy services. I serve as the system-wide leader for clinical risk management at all IU Health facilities. I align risk management priorities with IU Health's mission, vision, values, and key strategic goals.

How has your past leadership or management experience prepared you to serve in an ASHRM leadership role?

As a leader I have learned how to listen to understand, collaborate, validate experiences, yet still lead a team of diverse people toward common goals. I have learned teams are much stronger when each member's strengths are tapped. I know that a single leader does not hold all the answers, there is great value in cooperative work. Leaders must sometimes make difficult decisions and must be accountable to them. Likewise, as a leader of ASHRM one must balance individual and organizational needs.

How have you demonstrated leadership within the health care industry as it pertains to risk management (i.e., risk financing, claims management, legal or regulatory, ERM, etc)

As a leader in risk management, I have served as the president of my state chapter, I have volunteered and chaired an ASHRM task force, I have served on the ASHRM Advisory Board, I have contributed to an ASHRM publication, and I participated in the AHA's Hospitals Against Violence initiative. I currently volunteer as a Board member of the Indianapolis Coalition for Patient Safety. I have presented on risk topics at both state and national events, and I serve as a clinical ethics consultant.

Describe your involvement in any of the local Chapters.

joined my local chapter in 2004. I have presented at ISHRM conferences. In 2012 I started a term as President Elect, President, and Past President of ISHRM. We had a very small chapter at that time, and I was very proud that we were able to increase membership by about 25% during my term. In 2014 I was awarded the "Glen Troyer- Excellence in Healthcare Risk Management" award by my state chapter. I now encourage my direct reports to attend ISHRM conferences and serve in leadership positions.

Provide a list of previous volunteer experience within ASHRM (committees/task forces, faculty, elected offices, publications, etc)

I am currently in my final year of a three-year term on the ASHRM Advisory Board. Prior to being elected to the advisory board I served as a volunteer member of the ASHRM Advocacy Task Force and was the chairperson for the task force for two years. I was a contributing chapter author for the ASHRM Leadership Playbook, I was a reviewer for an ASHRM white paper, and I volunteered to participate in the AHA's Hospitals Against Violence initiative.